

Services Offered

Lomas Davies is able to provide a wide range of support and consultancy services, including:

- Advice on choice of platform and software
- Procurement, configuration, installation, upgrade and troubleshooting of Apple and Windows-based workstations
- Procurement, configuration, installation, administration, upgrade and troubleshooting of Apple and Windows-based file and email servers
- Installation of application software and software upgrades, including user training
- Integration of Apple and Windows-based computers on the same network
- Advice, installation and configuration of running Windows on Apple computers
- Integration of mobile phones and PDAs with desktops and servers
- Advice, creation and administration of VPN for remote access
- Auditing of hardware and software and advice on licensing
- Procurement, configuration, installation and monitoring backup systems
- Advice on providing redundant systems including RAID and UPS
- Advice on single user and multi-user calendar solutions
- Advice on data security
- Design and installation of structured cabling and network devices
- Customisation of software including VectorWorks and Microsoft Office, and template creation
- Advice on development of office protocols and creation of supporting documentation
- Procurement, setup, installation and troubleshooting of Internet access using leased line, ADSL, SDSL
- Advice and procurement of Internet domain names and email setup
- Development of file attachment and file exchange protocols
- Development of custom databases, including timesheets, contacts and correspondence, using FileMaker and SQL
- Development of database driven websites using HTML, PHP, Javascript and SQL
- Development of web-applications using HTML, PHP, Javascript and SQL

Other Services

We have established relationships with other IT professionals to supplement the expertise of our team. In this way we are able to act as a single point of contact for all aspects of your system, including:

- Accountancy software
- UNIX based systems
- Internet service provision
- Hardware repairs including printers
- Telephony
- Structured cabling
- Office furniture and ergonomics

Loan Equipment

Problems do happen with IT equipment. When they do, we want to help to keep you working and minimise disruption. So as well as all members of 15-strong team we have available to you, we also have a number of items which are available for loan, including:

- ADSL and cable routers to maintain your Internet connection
- a 3G router that uses the 3G mobile phone network to create an Internet connection if your ADSL or cable connection fails
- LCD projectors for those important presentations
- Apple and Windows workstations, in case one of your computers needs to be sent away for repair;
- an Apple OS X Server configured with both fibre channel and SCSI cards, ready to receive your system and data disks in case of critical component failure